| Reference | Category | Decided | Decision | Remedy |
|---|---|---|---|---|
| 16010726 | Housing | 22/08/2017 | Not Upheld | Null |
| 16010789 | Education & Childrens Services | 21/06/2017 | Upheld | Other Remedy |
| 16011694 | Adult Care Services | 24/04/2017 | Not Upheld | Null |
| 16013834 | Environmental Services & Public Protection & Regulation | 24/08/2017 | Upheld | Apology |
| 16014507 | Benefits & Tax | 03/04/2017 | Upheld | Apology,Financial Redress |
| 16015090 | Adult Care Services | 02/06/2017 | Not Upheld | Null |
| 16015675 | Education & Childrens Services | 20/07/2017 | Upheld | Apology,Financial Redress,Procedure Change |
| 16015949 | Planning & Development | 05/05/2017 | Not Upheld | Null |
| 16017596 | Education & Childrens Services | 17/10/2017 | Upheld | Financial redress: Avoidable distress/time and trouble,Other Remedy |
| 16018259 | Environmental Services & Public Protection & Regulation | 06/04/2017 | Closed after initial enquiries | Null |
| 16018387 | Housing | 28/04/2017 | Referred back for local resolution | Null |
| 16019375 | Benefits & Tax | 20/06/2017 | Upheld | Apology,Reimbursement/unquantified payment |
| 17000455 | Housing | 12/05/2017 | Closed after initial enquiries | Null |
| 17001556 | Adult Care Services | 29/09/2017 | Upheld | Financial Redress: Quantifiable Loss,Procedure or policy change/review |
| 17001606 | Environmental Services & Public Protection & Regulation | 24/05/2017 | Closed after initial enquiries | Null |
| 17003272 | Adult Care Services | 30/05/2017 | Referred back for local resolution | Null |
| 17003435 | Highways & Transport | 18/07/2017 | Closed after initial enquiries | Null |
| 17003854 | Corporate & Other Services | 08/06/2017 | Incomplete/Invalid | Null |
| 17003923 | Education & Childrens Services | 08/09/2017 | Not Upheld | Null |
| 17004255 | Adult Care Services | 15/01/2018 | Not Upheld | Null |
| 17004510 | Education & Childrens Services | 29/08/2017 | Not Upheld | Null |
| 17005312 | Education & Childrens Services | 16/10/2017 | Not Upheld | Null |
| 17005774 | Environmental Services & Public Protection & Regulation | 15/01/2018 | Not Upheld | Null |
| 17006828 | Education & Childrens Services | 25/01/2018 | Upheld | Null |
| 17006885 | Corporate & Other Services | 25/08/2017 | Closed after initial enquiries | Null |
| 17007141 | Adult Care Services | 26/02/2018 | Upheld | Apology,Financial redress: Avoidable distress/time and trouble,Procedure or policy change/review |
| 17007744 | Adult Care Services | 02/11/2017 | Closed after initial enquiries | Null |
| 17008043 | Housing | 12/01/2018 | Upheld | Apology |
| 17008093 | Benefits & Tax | 14/09/2017 | Referred back for local resolution | Null |
| 17008547 | Adult Care Services | 24/08/2017 | Incomplete/Invalid | Null |
| 17009808 | Education & Childrens Services | 15/09/2017 | Referred back for local resolution | Null |
| 17010026 | Adult Care Services | 15/03/2018 | Upheld | Provide information/advice |
| 17010136 | Highways & Transport | 20/10/2017 | Closed after initial enquiries | Null |
| 17010612 | Environmental Services & Public Protection & Regulation | 07/11/2017 | Closed after initial enquiries | Null |
| 17010876 | Corporate & Other Services | 03/10/2017 | Referred back for local resolution | Null |
| 17010955 | Benefits & Tax | 29/03/2018 | Not Upheld | Null |
| 17011339 | Environmental Services & Public Protection & Regulation | 05/03/2018 | Upheld | Apology,Financial redress: Avoidable distress/time and trouble,Other Remedy |
| 17011782 | Highways & Transport | 20/11/2017 | Closed after initial enquiries | Null |
| 17011908 | Corporate & Other Services | 24/11/2017 | Referred back for local resolution | Null |
| 17012138 | Benefits & Tax | 25/10/2017 | Incomplete/Invalid | Null |
| 17013171 | Planning & Development | 08/12/2017 | Incomplete/Invalid | Null |
| 17013287 | Adult Care Services | 15/11/2017 | Referred back for local resolution | Null |
| 17014200 | Planning & Development | 30/01/2018 | Closed after initial enquiries | Null |
| 17014548 | Corporate & Other Services | 22/01/2018 | Closed after initial enquiries | Null |
| 17014707 | Housing | 25/01/2018 | Closed after initial enquiries | Null |
| 17014960 | Education & Childrens Services | 12/01/2018 | Closed after initial enquiries | Null |
| 17015698 | Benefits & Tax | 08/01/2018 | Referred back for local resolution | Null |
| 17015759 | Benefits & Tax | 31/01/2018 | Referred back for local resolution | Null |
| 17015821 | Adult Care Services | 23/03/2018 | Upheld | Apology |
| 17016727 | Environmental Services & Public Protection & Regulation | 01/03/2018 | Closed after initial enquiries | Null |
| 17016886 | Housing | 29/01/2018 | Advice given | Null |
| 17018062 | Planning & Development | 16/03/2018 | Closed after initial enquiries | Null |
| 17018807 | Environmental Services & Public Protection & Regulation | 01/03/2018 | Referred back for local resolution | Null |
| 17019891 | Planning & Development | 21/03/2018 | Referred back for local resolution | Null |